



PATIENT PORTAL AUTHORIZATION FORM

Our patient portal lets established patients communicate more easily with us. The portal is not intended for 'Web Visits' or new problems. Instead, it will make regular communication more flexible. The portal is a voluntary option and is free of charge to all patients.

The patient portal provides you with a much more seamless way to access your health

Information and contact our office.

Through the portal, you can:

- Request refills, schedule appointments and communicate with provider.
- Update your contact and insurance information.
- Check your medication list, medical history and your visits.
- Get your lab results quickly, after it is reviewed with the patient.
- Email us securely back and forth.

We want your records to be complete and correct. Let us know if there's any problem with your records.

Sometimes we may use medical jargon in your records and it can lead to confusion. If something doesn't make sense, please let us know.

Privacy matters. We will never sell/trade/abuse your e-mail address. The patient portal is protected just like all other interactions with our office. We also think it's important for you to protect privacy on your end, and we recommend that you protect your user name and password to avoid misuse.

We take security seriously, too. Computer networks do have real risks. We use appropriate technologies to protect your health information. We follow all security laws, including HIPAA and HITECH.

Bedside manner is complicated via email. It's easy to misread information or emotion. We'll try to keep things brief and clear on the Portal. We really appreciate your help on that, too. If a message takes a long time to write, it's probably something better done in person at an office visit.

If we have troubles, abuse or 'Spam', we may need to change policies, suspend accounts, or even terminate the portal.

You can access the portal day or night, but we don't have a 24 hour presence on our end. As a safeguard, the portal should not be used for pressing issues. If you are experiencing an **emergency** or



have an urgent medical need, you should call our office. **If it's after hours, we recommend that you go to Urgent Care, the Emergency Room or call 911.**

By signing below, I understand there are pros and cons to using the patient portal for communications with the clinic. I have had a chance to discuss my concerns with the office and have my questions answered.

By signing below, I acknowledge that I would like a Patient Portal account and agree to the Terms and Conditions set forth above.

Signature of Patient or Parent

Date

Printed Name

Email Address